


Welcome to our COVID-19 Authorised Repairer or Restorer certificate template

You are welcome to share this template. If you have any questions about this certificate, or would like to get in touch, please give us a call on 1300 309 361 OR visit www.disasterrecovery.com.au

How to use this template

- Step 1. Download this PDF to your computer.
- Step 2. Double click the file to open it. It should automatically open in Acrobat. Navigate to page 2.
- Step 3. Click on the  icon and follow the prompts to insert your logo.
- Step 4. Click in the text fields to enter your company name and details.
- Step 5. Go to **File > Print**. A dialogue box should appear.
- Step 6. Check your print settings:
 - Check you have the correct printer selected.
 - Check your page size is set to A4, go to **Page Setup > Paper Size**, and select **A4**.
 - Set **pages to print** is **Page 2**.
 - Check **page size and handling** is set to **Size** and **Fit**, and that the orientation is set to **Auto**.
- Step 6: Select **Print**.
- Step 7: Display the certificate in your vehicle/s.



COVID-19 AUTHORISED REPAIRER OR RESTORER

As per the insurance Council of Australia (ICA), “Builders and tradespeople engaged in repairs and rebuilding on behalf of insurers will continue their work under current COVID-19 essential services rules through new measures that protect workers and property owners.”

Under the Australian Government Department of Health, routine environmental cleaning is an essential part of disinfection. Organic matter can inactivate many disinfectants. “As part of the essential trades, cleaners will continue their work under current COVID-19 essential services rules through new measures that protect workers and property owners.”

The holder of this certificate to be able to perform the following tasks in adherence to the Housing Industry of Australia (HIA) COVID-19 guidelines:

- Insurance-related property and motor damage assessments
- Emergency mitigation and repairs
- Insurance-related restoration works
- Insurance-related construction and building works
- Other related services